

# Jaylene Pijuan

UX Researcher

[jaylenerae.com](http://jaylenerae.com)

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## EXPERIENCE

### OneAccess Home Care Provider

September 2022 — Present

Los Angeles, CA

Provide in-home care including mobility assistance and daily living support  
Maintain safe and organized environments for clients  
Build strong communication and empathy skills through direct client interaction  
Manage schedules and adapt quickly to changing client needs

### Bella Dental/Granada Hills Assistant & Apprentice Roles

January 2024 — October 2024

Los Angeles, CA

Assisted with patient preparation and clinical procedures  
Observed and supported dental technologies and workflows  
Strengthened attention to detail and patient communication skills  
Gained hands-on experience in healthcare service environments

### Aspiring Designer & UX Research

2025 — Present

Los Angeles, CA

Self-Directed Projects & Coursework  
Conduct user research including surveys, stakeholder interviews, and usability testing  
Create wireframes and prototypes using Figma  
Apply UX principles such as accessibility, visual hierarchy, and user-centered design  
Explore AI integration in UX design and research workflows

## EDUCATION

### B.A. Psychology

2026 California State University Northridge

## SKILLS & BACKGROUND

### Product Design Toolkit

- Surveys & Stakeholder Interviews
- Usability Testing
- SWOT Analysis

### Tools

- Figma
- Prototyping
- Usability Testing
- UX Research & Analysis
- Wireframing & Prototyping
- SWOT Analysis
- Python

### Hobbies

- Competitive Mukbang
- Butterfly Catching
- Interpretive Dance

### Languages

- English
- Spanish
- Tagalog
- Mandarin

## Certifications

- IBM Ui/UX Designer Professional Certificate — Nov 2025
- Ui/UX Wire framing and Prototyping with Figma — Nov 2025
- Ui/UX Design Fundamentals — Nov 2025
- Capstone Project: Applying Ui/UX Design — Nov 2025
- Introduction to Ui/UX Design — Oct 2025
- UX Research**
- UX Research at Scale — University of Michigan, Feb 2026
- Product Management**
- Product Management Foundations & Delivery — Dec 2025
- Business Analysis & Process Management — Sep 2025
- Artificial Intelligence**
- Generative AI (Multiple IBM Certifications) — Dec 2025
- Agile Development & Scrum — Oct 2025
- Compliance**
- CITI HSR Certification — Feb 2026